

Call the Nurse VA when you:

- Have health care questions
- Are sick
- Are hurt
- Need health care advice
- Are not sure if you should:
 1. See a doctor
 2. Make an appointment
 3. Go to an emergency room

The nurse will ask for your:

- Name
- Social Security number
- Telephone number and area code
- What VA medical center serves you
- Name of your healthcare provider

The nurse will:

- Ask about your symptoms
- Answer health care questions
- Give health care advice
- Direct you to health care services

The NURSE does not authorize payment for care received at a non-VA facility. For billing and payment information call your local VA Medical Center during regular business hours.

Please call your local VA Medical Center number for:

- Wanting to speak to your provider or clinic nurse
- Pharmacy questions
- Medicine refills
- Billing questions
- Eligibility questions
- Checking on appointments
- Canceling, scheduling or rescheduling appointments
- Payment for your non-VA facility visits



Call Toll Free:
1-866-687-7382
(1-866 NURSE VA)

— **Nurse VA** —
1-866-687-7382

***Information needed
when calling the
NURSE VA:***

Name _____

SS# _____

Your telephone Number

Your VA Medical Center

Provider _____

List the medicine you take below:

VA Midwest Health Care Network

JE060303

Nurse VA

Health Care Advice

- 24 hours a day
- 7 days a week



One Toll Free Number:
1-866-687-7382
(1-866 NURSE VA)

*In Case of a Life
Threatening Emergency:
Call 911 Immediately*



Department of
Veterans Affairs

VA Midwest Health Care Network

Call the
Nurse VA
1-866-687-7382



Call Toll Free

For health care questions

• 24 hours a day • 7 days a week

Patient Information

Site of Care _____

SS# _____

Provider _____

Home Phone _____